

MATTERS RAISED UNDER 15 MINUTE QUESTION AND ANSWER SESSION

	ISSUE	ACTION
1	Maureen Brown, Community Representative requested reasons on the Council's decision to limit the Grass Cutting Scheme only to older persons who are Council tenants and having provided the service for 3 years why it took so long for the Council to reach this decision	Director of Homes and Technical Services to respond accordingly
2	Maureen Brown, Community Representative advised that 3 elderly residents wished to continue with the Refuse Collection Service	The Local Committee Administrative Officer contacted the Waste Management Client Officer on 24 May 2000 and the service will continue to be provided and Community Representatives advised accordingly.
3	Maureen Brown, Community Representative requested (1) further information on why there was a 6 to 9 week delay in processing Council Tax and Housing Benefit rebates; and (2) requested that the Customer Helpline dialling instructions be reviewed as option no. 3 was not operating properly	Head of Exchequer Services to respond accordingly
4	Matt Donnelly, Community Representative requested that the Council investigate, if possible, the reasons for flooding occurring at the pavement and gardens at Dundas' Walk, New Farm Loch	Director of Homes and Technical Services and Director of Development Services to respond jointly on the matter
5	Matt Donnelly, Community Representative requested further information on the progress of a replacement street lamp at Kennedy Court, New Farm Loch which had recently been removed	Head of Roads and Transportation to respond accordingly
6	Beryl Graham, Community Representative requested further information on recent work the Council had undertaken to remove moss from the roof area of vacant property above shops at Amlaird Road, Onthank	Head of Homes to respond accordingly
7	Jim Cameron, Community Representative requested an update on the maintenance of Longpark Community Education Centre	Principal Community Education Officer to respond accordingly
8	Maureen Brown, Community Representative requested that a litter pick up or a litter campaign be arranged for the area at Baird Road/Baird Place adjacent to St Joseph's Academy boundary fence	Director of Education and Director of Community Services to respond jointly on the matter